



## Simplify IT with Wise Global Solutions

At Wise Global Solutions, we provide cutting-edge Managed IT Services tailored to your business needs. Whether you're a small business looking for essential IT support or a growing enterprise in need of advanced security and backup solutions, we have a plan that fits.

Our expert team ensures your systems run smoothly, securely, and efficiently—so you can focus on what matters most: growing your business. With proactive monitoring, robust cloud backup options, and industry-leading security tools, we take the hassle out of IT management.

Discover a smarter way to manage your technology. Let Wise Global Solutions be your trusted IT partner.

Explore our plans inside and find the right fit for your business!





## Wise Global Solutions - Managed IT Service Plans Comparison

| Feature/Service                                                | Standard Plan<br>(\$60/User)                  | Pro Plan<br>(\$90/User)                        | Enterprise Plan<br>(\$120/User)               |
|----------------------------------------------------------------|-----------------------------------------------|------------------------------------------------|-----------------------------------------------|
| <b>24/7 Monitoring &amp; Alerts</b>                            | ✓                                             | ✓                                              | ✓                                             |
| <b>Software Updates &amp; Patch Management</b>                 | ✓                                             | ✓                                              | ✓                                             |
| <b>Basic Helpdesk Support (Business Hours)</b>                 | ✓ (5 tickets, first hour free, then \$150/hr) | ✓ (15 tickets, first hour free, then \$150/hr) | ✓ (Unlimited, first hour free, then \$150/hr) |
| <b>Remote Support (Managed Devices)</b>                        | ✓                                             | ✓                                              | ✓                                             |
| <b>Cloud Backup (Bacula)</b>                                   | ✓ (100GB per user)                            | ✓ (200GB per user)                             | ✓ (500GB per user)                            |
| <b>Cloud Backup (S3-Compatable Storage)</b>                    |                                               |                                                | ✓                                             |
| <b>Email &amp; Spam Filtering</b>                              | ✓                                             | ✓                                              | ✓                                             |
| <b>Network &amp; Security Monitoring</b>                       |                                               | ✓                                              | ✓                                             |
| <b>Endpoint Protection</b>                                     |                                               | ✓                                              | ✓                                             |
| <b>Advanced Threat Detection</b>                               |                                               | ✓                                              | ✓                                             |
| <b>On-Site Support</b>                                         | ✓ (\$300/hr per session)                      | ✓ (\$300/hr per session)                       | ✓ (\$300/hr per session)                      |
| <b>Vendor Management (3rd Party Software/Hardware)</b>         |                                               | ✓                                              | ✓                                             |
| <b>Cloud Service Management (M365, Google Workspace, etc.)</b> |                                               | ✓                                              | ✓                                             |
| <b>Compliance Assistance (HIPAA, SOC2, etc.)</b>               |                                               |                                                | ✓                                             |
| <b>Disaster Recovery &amp; Business Continuity</b>             |                                               |                                                | ✓                                             |
| <b>Virtual CIO &amp; IT Strategy Planning</b>                  |                                               |                                                | ✓                                             |



## Plan Breakdown

### Standard Plan (\$60/User) – Essential IT Support

Best for small businesses needing foundational IT support. Includes software updates, patch management, Bacula cloud backup (100GB), remote support for managed devices, and business-hours helpdesk support (5 tickets per month, first hour free per ticket, then \$150/hr).

### Pro Plan (\$90/User) – Advanced Security & Support

Ideal for growing businesses that require proactive security and IT management. Adds Network & Security Monitoring, Endpoint Protection, advanced threat detection, and Bacula cloud backup (200GB). Comes with 15 helpdesk tickets per month (first hour free per ticket, then \$150/hr).

### Enterprise Plan (\$120/User) – Full IT Management

Designed for businesses needing full-scale IT services, compliance support, disaster recovery, and strategic IT planning. Includes Bacula cloud backup (500GB) and access to the Wise MinIO Instance which is a S3-compatible storage solution as another cloud backup option. Provides unlimited helpdesk support (first hour free per ticket, then \$150/hr).



## Your Success, Our Priority

At Wise Global Solutions, we go beyond day-to-day IT management to provide the additional services your business needs to thrive. Whether it's on-site support, weekend coverage, or competitive hourly rates for specialized projects, we're here when you need us most.

Beyond IT support, our expertise extends to:

- ✓ Installation Development Lifecycle
- ✓ Application Packaging & Deployment
- ✓ Application Migration
- ✓ Custom Installation Development
- ✓ Improving Project Outcomes
- ✓ Installation & Packaging Best Practices
- ✓ On-Site Subject Matter Experts
- ✓ Designing Custom Software for Internal Business Functions
- ✓ Network Design & Optimization

No matter the challenge, Wise Global Solutions delivers the knowledge, tools, and strategies to help your business succeed. Let's build a smarter, more efficient IT future—together.

## CONTACT US TODAY TO GET STARTED!